



# Motability

## My interview with Motability:

*“Before I worked here, I was a volunteer for Shaw Trust. It was a small, part time job on minimum hours, two to three days a week. I’d been referred from the Job Centre. Motability contacted the Shaw Trust, asking for candidates to apply for a work experience placement for six months. The Shaw Trust asked if I was interested, and I was.*

*I was obviously nervous about the interview but it was very relaxed. I was interviewed by two people and they seemed friendly. I was worried about answering the questions right but they understood that I lip-read and repeated, re-phrased or wrote down questions if I asked. They provided a bowl of water for my assistance dog and an advisor from Shaw Trust attended the interview with me for moral support. After my interview, I was shown around the office and everyone was very welcoming.*

*My interview was a day before my birthday, I found out I’d got the job a few days after and started a week later! I’ve since accepted a permanent position at Motability and have been here for 18 months and still feel the same as I did on my first day- I love it. I feel proud to work for Motability because I’m helping other people who have a disability. I work every day, the hours suit me and I know if I’ve got any concerns I can speak to my team leader and they will make any adjustments I need.*

*I feel like everyone’s accepted me and my assistance dog. There was even a mat and water bowl ready for him on my first day! I have a Typetalk telephone and receive a transcript for videos and when needed at meetings. There are social events too which are great for meeting people from other areas of the charity. It’s a delight to work here and I’d recommend Motability as an employer for others.”*