

Personal Independence Payment and the Motability Scheme

In 2013, the Government launched a new benefit, Personal Independence Payment (PIP), which is gradually replacing Disability Living Allowance (DLA) for disabled people aged 16 or over and have not reached State Pension age. During the reassessment process and transition from DLA to PIP, some people will lose their eligibility for the Motability Scheme.

Although Motability works closely with the Department for Work and Pensions (DWP) on issues related to the Motability Scheme, Motability has never had any role in determining who should receive DLA or PIP; that is solely the responsibility of the DWP.

UK Statistics

To date, we have seen around 373,000 people join the Motability Scheme using Personal Independence Payment (PIP) rather than Disability Living Allowance (DLA).

As the DWP has reassessed customers receiving DLA, some 246,000 to date have been awarded the same level of mobility support under PIP and have remained on the Scheme. Some 106,000 customers have lost their eligibility to remain on the Scheme due to their DLA-PIP reassessment.

Motability provides a one-off charitable transitional support package, including a grant of (in most cases) £2,000 and individual advice, to customers who are no longer eligible to remain on the Scheme following their DLA-PIP reassessment. It does not apply to those who are unsuccessful following a PIP-PIP reassessment. The package helps individuals to remain mobile, in many cases by purchasing a used car.

Motability has already provided over £136 million in support through this transitional package.

Motability's DLA-PIP Transitional Support Package

For customers leaving the Scheme due to DLA-PIP reassessment, provided they return the car in good condition and within the agreed time frame, Motability is, subject to terms and conditions, providing a transitional support package including:

Customers who first* joined the Scheme before the end of 2012:	Customers who first* joined the Scheme during 2013:	Customers who first* joined the Scheme after 2013, with the knowledge of PIP and the possible implications of reassessment:
<p>Return car within eight weeks of DLA payments ending and receive Transitional Support Payment of £2,000.</p> <p>OR</p> <p>Return car within 26 weeks of DLA payments ending and received Transitional Support Payment of £500.</p>	<p>Return car within eight weeks of DLA payments ending and receive Transitional Support Payment of £1,000.</p> <p>OR</p> <p>Return car within 26 weeks of DLA payments ending and receive Transitional Support Payment of £250.</p>	<p>Return car within eight weeks of DLA payments ending. These customers will not be eligible for the Transitional Support Payment, but may be eligible for a Stopped Allowance Support payment of £1,000**. This replaces the £250 return to dealer payment.</p>
<p style="text-align: center;">Motability's Transitional Support Package is separate from any Welfare Supplementary Payments that may be provided by the Northern Ireland Executive to customers living in Northern Ireland</p> <p>*If you left the Scheme for a period of one year or more, and later decided to rejoin, you are considered to be a new customer from the start date of your new lease. Example: if you used the Scheme from 2003-2006, left, then rejoined in 2013, you would be eligible for the level of Transitional Support for customers who first joined the Scheme during 2013.</p>		

Regardless of when they first joined the Scheme, customers will also receive:

- The opportunity to buy their vehicle.
- Access to the Scheme's arrangement with a leading insurance broker who provides quotes taking account of former customers' claims history with the Scheme. This can allow people to accrue no-claims discounts of up to 60% which might not otherwise be available to them.
- For customers with adaptations, Motability assists with the cost of fitting the same adaptations to a non-Scheme vehicle.
- We will work with customers who lease a Wheelchair Accessible Vehicle (WAV) on a case by case basis to assist them with their future mobility arrangements including, where appropriate, help to purchase their current vehicle.
- Support and advice to customers currently leasing powered wheelchairs or scooters, with the objective of enabling them to purchase their current product wherever possible.

****Stopped Allowance Support**

Motability has committed to helping customers who lose eligibility to the Motability Scheme as a result of a benefit reassessment by the DWP, either in renewing their PIP award, renewing their DLA award, or those transitioning to PIP who joined the Scheme from 2014 onwards and would not receive the Transitional Support Package. This is in the

form of a Stopped Allowance Support payment of £1,000. This replaces the Return to Dealer payment of £250, and will be available for three years from September 2019. Customers cannot receive both the Transitional Support Package and Stopped Allowance Support.

More information about the Motability Scheme and DLA-PIP transitional support can be found [on our website](#).

1 June 2022